and CSI PROCESSING, LLC

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Defendants Central States Indemnity Co. of Omaha and CSI Processing, LLC (collectively "CSI") hereby make the following Initial Disclosures pursuant to Fed. R. Civ. Proc. 26(a)(1). These Initial Disclosures are based upon information now known to CSI, and CSI reserves the right to supplement the disclosures as discovery proceeds in this case.

A. <u>Individuals Likely To Have Discoverable Information (F.R.C.P.</u> 26(a)(1)(A)(i)).

The following individuals are likely to have discoverable information that CSI may use to support its claims and defenses:

 Kevin Moran, Executive Vice President, CSI Processing LLC, 1212 N. 96th St., Omaha, NE 68114; Mr. Moran may be contacted through counsel.

Kevin Moran has overall responsibility for the provision of administrative services by CSI Processing LLC and has knowledge and information regarding the administrative services provided by CSI Processing LLC to Bank of America, the post-enrollment communications with Mr. Keck, the relationship between Central States Indemnity Co. of Omaha and CSI Processing LLC and the lack of any relationship between Central States Indemnity and the Business Card Security Program offered and marketed by B of A.

2. Tina Fitzsimmons, Vice President, CSI, 1212 N. 96th St., Omaha, NE 68114; Ms. Fitzsimmons may be contacted through counsel.

Tina Fitzsimmons has knowledge and information regarding the administrative services provided by CSI Processing LLC to Bank of America, the post-enrollment communications with Mr. Keck, the relationship between Central States Indemnity Co. of Omaha and CSI Processing LLC and the lack of any relationship between Central States Indemnity and the Business Card Security Program offered and marketed by B of A.

3. Debbie Clute, Sr. Client Services Rep., CSI, 1212 N. 96th St., Omaha, NE 68114; Ms. Clute may be contacted through counsel.

Debbie Clute has knowledge and information regarding the administrative services

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provided by CSI Processing LLC to Bank of America, the post-enrollment communications with Mr. Keck, and the lack of any relationship between Central States Indemnity and the Business Card Security Program offered and marketed by B of A.

- 4. Plaintiff, David Keck
- 5. Employees of Defendant Bank of America

It is anticipated that various employees of Defendant Bank of America will have knowledge regarding BCS, its marketing, including telemarketing, the relationship between B of A and CSI Processing and the lack of any relationship between B of A and Central States Indemnity Co. of Omaha as it relates to BCS.

B. Documents in the Possession, Control or Custody of Disclosing Party That May Be Used To Support Its Claims and Defenses (F.R.C.P. 26(a)(1)(A)(i).

The following categories of documents, electronically stored information and tangible things in the possession, custody or control of CSI may be used to support its claims and defenses:

- 1. The documents disclosed by Plaintiff, David Keck;
- 2. The documents disclosed by Defendant B of A;
- 3. Recording of the telephone conversation between Plaintiff David Keck and the telemarketer employed by Telespectrum, a contractor of B of A, which recording is in the possession of either Telespectrum or B of A;
- 4. The telemarketing scripts, in the possession of Telespectrum or B of A;
- 5. The "Fulfillment Package";
- 6. Correspondence with Plaintiff David Keck;
- 7. e-mails between employees of CSI and B of A;
- 8. Copies of "computer screens" of Plaintiff David Keck's BCS account.
- 9. The General Services Agreement between Bank of America and CSI

 Processing LLC. CSI asserts that this Agreement contains confidential

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PROOF OF SERVICE

CASE NAME:

David Keck v. Bank of America, et al.

COURT:

United States District Court, Northern District of California

CASE NO.:

CV 08-1219 CRB

I, Marilynn J. Cooper, declare:

I am over the age of eighteen years and not a party to the cause. I am employed by the law firm of Tobin & Tobin, 500 Sansome Street, 8th Floor, San Francisco, California 94111-3211.

On May 29, 2008, I served the document described as: RULE 26 (a) INITIAL DISCLOSURES OF DEFENDANTS CENTRAL STATES INDEMNITY CO. OF OMAHA and CSI PROCESSING, LLC on the parties in this matter by placing a true copy thereof in a sealed envelope(s) addressed as follows:

Peter B. Fredman, Esq. Brayton Purcell LLP 222 Rush Landing Road Novato, California 94948 Tel: (415) 895-1555 x 36

Tel: (415) 895-1555 x 364 Fax: (415) 898-1247

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Severson & Werson

One Embarcadero Center, 26th Floor San Francisco, California 94111

Tel: (415) 398-3344 Fax: (415) 956-0439

Attorneys for Defendant Bank of America, N.A.

Service of the above document(s) was effectuated by the following means of

service:

<u>XX</u> <u>By First Class Mail</u> - I am readily familiar with this firm's practice for collection and processing of correspondence for mailing with the United States Postal Service. It is deposited with the United States Postal Service in the ordinary course of business on the same day it is processed for mailing. I caused such envelope(s) to be deposited in the mail at San Francisco, California. The envelope was mailed with postage thereon fully prepaid.

<u>XX</u> <u>Federal Court</u> - I declare under penalty of perjury that the foregoing is true and correct and that service was made under the direction of a member of the bar of this Court who is admitted to practice and is not a party to the cause.

Executed this May 29, 2008, at San Francisco, California

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